

List of Service Charges

Valid as of January 1, 2024



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1. Terms and conditions for the supply of goods and services (special services) by FGS GmbH

1. Terms and conditions for the supply of goods and services (special services) by FGS GmbH

1.1. Definition

Additional Services as referred to in this List of Service Charges, are all services provided by FGS GmbH in addition to an existing ground handling contract.

1.2. Obligations of FGS GmbH

Placing an order for additional services does not constitute a claim against FGS GmbH for the execution of such services. Even in the event of an order being accepted and in the course of such additional services being rendered, FGS GmbH reserves the right of disposal of their personnel, equipment, tools and facilities.

1.3. Assessment of Charges and of Additional Services Rendered

The additional services rendered will be specified within the Attachment of the special services invoice. Objections to the scope of services stated must be made no later than 30 working days after receipt of the invoice. Thereafter the statement shall be deemed accepted. The following provisions of the List of Service Charges shall apply.

1.4. VAT

All mentioned charges are net (without VAT). Exceptions are marked.

2. Calculation procedure BVD

2. Calculation procedure BVD

This chapter covers the following items:

- 2.1 Vehicles and Equipment which do not Require a Driver and/or Operator(s)
- 2.2 Flat Mileage Rate
- 2.3 Assessment of Assignment of Push-out Time
- 2.4 Uncompleted services
- 2.5 General Expense
- 2.6 Debtor Regulation Ground Handling

2.1. Vehicles and Equipment which do not Require a Driver and/or Operator(s)

For an uninterrupted use of up to 12 hours the established half-hourly rates will be charged.

For use in excess of 12 hours and up to 24 hours 24 half-hourly rates will be charged.

For every additional 24 hours or a fraction thereof, a daily rate will be charged in addition.

Examples of times subject to payment:

9 hours = 18 half-hourly rates

14 hours = 24 half-hourly rates

48 hours = 24 half-hourly rates and 1 daily rate

50 hours = 24 half-hourly rates and 2 daily rates

2.2. Flat Mileage Rate

If vehicles are made available for off-airport use, a flat rate per kilometre driven will be charged in addition to the fixed hourly rate.

2.3. Assessment of Assignment of Push-out Time

Contrary to the assignment periods of personal and equipment of push-out time will be determined as follows:

The charging period for push-out services starts two minutes prior to timely set TOBT or rather with contractual agreed lead time prior to timely set TOBT or latest with the arrival of the aircraft towing tractor at the position.

Push-out time ends when the tractor has completed towing-/push-out procedure and leaves the position.

Example for assessment of assignment of push-out time:

Timely set TOBT 08.04 hrs.

Arrival of aircraft towing tractor at position 07.56 hrs.

Beginning of assignment 08.02 hrs.

Departure of tractor 08.20 hrs.

End of assignment 08.20 hrs.

Time of operation 18 min.

Charged time 20 min.

2.4. Uncompleted services

Moreover services which are ordered by airline or third party and commenced thereupon, but aborted due to reasons out of Fraport AG responsibility will be charged resource-related.

2.5. General expense

Any disbursement made by the Handling Company on behalf of the client will be reimbursed by the client at cost price plus an

accounting surcharge of 12 percent, except when otherwise stipulated.

2.6. Debtor Regulation Ground Handling

Debtor of the charges for ground handling services is the airline operating the respective flight with its airline code/flight number. Deviating regulations require prior written agreement.

3. Aviation Ground Services (BVD) Operations, Load and Transport Services

S-No.	Service	Unit	EUR
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3. Aviation Ground Services (BVD) Operations, Load and Transport Services

All airlines using Frankfurt make use of the services provided by the Aviation Ground Services Department.

In addition to very wide-ranging basic services, which are already contained in the flat-rate agreements on aviation ground services, BVD also offers a large number of additional services involving for instance:

Everything to do with the aircraft

Provision of personnel
Provision of equipment
Crew and crew baggage transport
Start-up compressed air and main power on the ground
Storage of empty containers
Other services as shown in this list or on request.

Safety and security

X-ray equipment
Baggage Reconciliation System (BRS)
Orders/enquiries: 24-hour service.

Contacts:

Service manager on duty

Phone: +49 (0)69 690-70620/30
Fax: +49 (0)69 690-495 70620

Contracts

Sales
Carlos Cardiga
Phone: +49 (0) 69 690-71252
Tax: +49 (0) 69 690-49571252
E-mail: groundservices@fraport.de

3.1. Hourly Rates for Personnel

11670	Operations assistant	up to 30 minutes	69.90
11916	Driver (ground handling service)	up to 30 minutes	61.50
11659	Aircraft cleaners	up to 30 minutes	42.00
11026	Loader (ground handling service)	up to 30 minutes	56.90
11301	Loadmaster (ground handling service)	up to 30 minutes	71.20

3.1.1. Additional Services

26047	Brake Cooling	each	1702.90
30978	Documentation of temperature data at pharma shipment	each	33.70
13696	Examination of mobile electrical appliance	each	17.10
32478	Research fee in case of complaint	each	120.30
18119	Cleaning of vehicle after AVI-transportation	up to 30 minutes	78.20
14717	ULD push	Use up to 30 min.	84.10
11697	Walk out assistance	Use up to 15 min.	117.80
11920	Walk out assistance Commuter A/C	Use up to 15 min.	117.80
23299	Waterblower	each	345.40
32577	Basic Audit Package (beyond ISAGO audit)	each	1059.00
32519	Extended Audit Package (beyond ISAGO audit)	Price to be requested	

3.2. Vehicles and Equipment

3.2.1. Loading and Unloading Equipment

11703	KCH Container loader, up to 1.5 metric tons, with operator	up to 30 minutes	135.90
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S-No.	Service	Unit	EUR
11696	KCH Container loader, up to 3.5 metric tons, with operator	up to 30 minutes	179.40
11030	KCT container and pallet transporter, with driver	up to 30 minutes	172.70
11046	KFB Self-propelled conveyor-belt, loader with operator	up to 30 minutes	142.40
11048	KMS fork lift up to 15 metric tons, with driver	up to 30 minutes	249.10
11047	KMS fork lift up to 4 metric tons lift capacity, with driver	up to 30 minutes	168.30
29582	KMS fork lift without operator	up to 30 minutes	33.00
11700	KPH Pallet loader, up to 30 metric tons lift capacity, with operator	up to 30 minutes	468.50
11050	KPH Pallet loader, up to 7 metric tons lift capacity, with operator	up to 30 minutes	238.00
3.2.2. Steps			
11056	KST Crew/Service steps for wide body aircraft, without tractor	up to 30 minutes	35.00
11695	KST Service steps without tractor	up to 30 minutes	35.00
11054	KPT Passenger steps, adjustable elevation from 1.60 m to 2.10 m, without tractor	up to 30 minutes	35.00
11892	KPT Passenger steps, adjustable elevation from 2.40 m to 3.45 m, without tractor	up to 30 minutes	35.00
11055	KMT Self-propelled passenger steps up to 5.40 m elevation, with driver	up to 30 minutes	213.50
11893	KMT Self-propelled passenger steps up to 5.40 m elevation (with roof), with driver	up to 30 minutes	361.60
3.2.3. Vehicles and Tractors Services			
23477	Order of cargo transports via facsimile or email	each Transport	7.00
31597	Delivery of gate luggage at aircraft	per baggage item	6.40
32043	FAST - additional charge	each	85.80
11035	KDW Diesel vehicle, with driver	up to 30 minutes	82.20
11917	KEZ Electric tractor heavy, with driver	up to 30 minutes	114.40
11077	KFC Freight container trailer	up to 30 minutes	6.30
15420	KFC Freight container trailer	24 hours	61.90
11996	KFC Freight container trailer	month	170.00
11067	KFW Cargo trailer	up to 30 minutes	11.10
11760	KFW Cargo trailer	24 hours	99.60
12367	KFW Cargo trailer	month	100.00
13837	KGC Baggage container trailer	up to 30 minutes	11.60
18102	KGC Baggage container trailer	24 hours	156.90
11886	KGC Baggage container trailer for double containers	up to 30 minutes	11.60
11887	KGC Baggage container trailer for double containers	24 hours	159.60
18103	KGW Baggage trailer	up to 30 minutes	9.30
11641	KGW Baggage trailer	24 hours	228.80
11888	KHT Transporter with lifting capacity, 20 feet, with driver	up to 30 minutes	223.20
11039	KKB Minibus with driver	up to 30 minutes	98.30
15418	KLT transporter up to 1 metric ton, with driver (cargo)	up to 30 minutes	84.10
11038	KLT transporter up to 1 metric ton, with driver (baggage)	up to 30 minutes	84.10
11069	KPA Pallet trailer (dolly)	up to 30 minutes	13.60
11079	KPA Pallet trailer (dolly)	24 hours	120.70
12368	KPA Pallet trailer (dolly)	month	540.00
12376	KPB Pallet trailer (sheet construction)	up to 30 minutes	20.10
11036	KSZ towing tractor heavy, with driver	up to 30 minutes	108.10
31824	KSZ towing tractor heavy, with driver - Special use	Use up to 30 min.	108.10
29581	KSZ towing tractor heavy without operator	up to 30 minutes	33.00

S-No.	Service	Unit	EUR
22460	KTC Animaltransporter for Container	up to 30 minutes	20.70
28054	KTH Horse transporter, without operator	up to 30 minutes	59.60
15421	KTL Flat-bed-trailer	up to 30 minutes	11.60
11074	KTL Flat-bed-trailer	24 hours	113.20
11991	KTL Flat-bed-trailer	month	180.00
11028	KTT Thermo pallet trailer, without operator	up to 30 minutes	59.60
28839	KTZ Engine trailer without operator	up to 30 minutes	59.60
31596	KTZ Engine trailer without operator	24 hours	1151.60
11078	KZF 20 feet trailer	up to 30 minutes	46.30
15419	KZF 20 feet trailer	24 hours	415.10
12348	KZF 20 feet trailer	month	1050.00
29554	KZF2 40 feet trailer without operator	up to 30 minutes	97.10
11914	KZH Hybrid towing tractor	up to 30 minutes	108.10
11890	KZU UNIMOG with salvage crane/Stacker truck including operator	up to 30 minutes	170.10

3.2.4. Special Transport

11037	Courier trip with transporter (up to 30 minutes)	each	128.10
11915	Courier trip with hybrid vehicle including baggage trailers (up to 30 minutes)	each	150.10
11032	KLK Refrigerated/temperature control truck, with driver	up to 30 minutes	170.10
22459	Special Transport with 40 ft. Trailer (KZU + KZF2) with driver	up to 30 minutes	403.00
11889	Special-transport with thermo pallet trailer, tractor and operator, 1 trailer (1 PMC)	up to 30 minutes	166.30
32042	Special-transport with thermo pallet trailer, tractor and operator, 1 trailer (2 PMC)	up to 30 minutes	225.90
28186	Special-transport with horse transporter, tractor and operator, 1 trailer	up to 30 minutes	166.30
28838	Special transport engine trailer	up to 30 minutes	263.90

S-No.	Service	Unit	EUR
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3.2.5. Passenger Transports

	Direct passenger transfer	Price to be requested	
11053	Crew transports	up to 30 minutes	108.50
17336	Additional crew transports	up to 30 minutes	108.50
17337	Airline personnel transports	up to 30 minutes	108.50
11898	Flat rate per km for off-airport use of passenger buses	1 km	3.40
11051	KKO Passenger bus (max. 50 Pax) with driver	up to 30 minutes	112.70
11052	KKO Articulated passenger bus (max. 95 Pax) with driver	up to 30 minutes	128.80
31586	"Last minute call" bus transport	up to 30 minutes	112.70
	Passenger accompany service in terminal	Price to be requested	
25773	PRM Highloader	up to 30 minutes	128.80

3.2.6. Aircraft Towing Tractor

11913	KFZ Aircraft towing tractor including driver and tow bar	Use up to 20 min.	253.50
11901	KFZ Aircraft towing tractor / overtime	Use up to 20 min.	168.30
11669	KSZ Aircraft towing tractor including driver and tow bar	Use up to 20 min.	124.00
11902	KSZ Aircraft towing tractor / overtime	Use up to 20 min.	83.00
11674	KSS Tow bar	Use up to 20 min.	14.40

3.2.7. Ground Support Equipment

**) Larger units will be charged according to the space actually used.*

11041	KMA Ground power unit trailer 28/112 V (without operator and tractor) for services other than ground handling	up to 30 minutes	77.70
11698	KJA Ground power unit trailer 400 Hz (without operator and tractor) for services other than ground handling	up to 30 minutes	111.90
11905	KFA Toilet service vehicle with operator	up to 30 minutes	133.90
11908	KWW Water service vehicle with operator	up to 30 minutes	104.80
11642	KAA Waste water tank trailer (without tractor)	up to 30 minutes	12.90
11906	KHS Tailpost (B 747) without tractor	up to 30 minutes	18.70
11029	KPR roller ramp for containers using one space (e.g.LD1,LD2, LD3 and LD46)	space and day	8.70 *)

3.2.7.1. Air Start Supply

11692	Equipment for air start supply (ASU), narrow body aircraft	Binding time up to 30 min.	291.10
11693	Equipment for air start supply (ASU), wide body aircraft	Binding time up to 30 min.	533.10
17362	Equipment for air start supply (ASU), narrow body aircraft, maintenance	Binding time up to 30 min.	291.10
17363	Equipment for air start supply (ASU), wide body aircraft, maintenance	Binding time up to 30 min.	533.10

3.2.7.2. Air Conditioning Units

11044	Equipment for air conditioning (ACU)	Binding time for up to 60 min.	539.50
11891	Equipment for air conditioning (ACU) / overtime	Binding time up to 30 min.	267.90
11643	KLJ Equipment for air-conditioning with Air Start Unit (ASU)	Binding time up to 30 min.	349.50

S-No.	Service	Unit	EUR
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3.3. Sale of Materials

*) Prices are subject to alterations depending on changes in purchasing prices.

11671	Ballast bag (filled) 25 kilograms	each	7.70 *)
12137	Spreader boards 27 mm	1 sq meter	15.10 *)
12139	Tie-down rope (Sisal-Perlon) 5 m	1 unit	6.60 *)
12138	Tie-down rope (Sisal-Perlon) 10 m	1 unit	7.70 *)
12141	Tie-down rings, small	each	4.10 *)
12140	Tie-down rings, large	each	7.40 *)
13626	Absorbent material AVI-PER	each	16.50 *)

3.4. Aircraft Cabin Cleaning

Services of aircraft cabin cleaning are not provided by FGS GmbH.

3.5. Baggage Identification, BRS, Use of X-ray Equipment

The rates below apply only for baggage identification services requested in due time. In the event of baggage already loaded into aircraft holds or on to pallets/containers, services will be charged on an hourly basis.

3.5.1. Baggage Reconciliation - Variable Portion -

15729	All types of aircraft	per baggage item	0.50
12126	"Last Minute Scan" at A/C position - All types of aircraft	each	94.50

3.5.2. Use of X-ray Equipment

Leasing of x-ray equipment	Prices upon request
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3.6. Other Services

3.6.1. Vehicle Care

11941	Use of automatic car wash for Passenger cars and buses (up to 8 seats)	each	22.00
12054	Use of automatic car wash for Passenger cars and buses (9 to 25 seats)	each	36.20
12055	Use of automatic car wash for Buses (more than 25 seats)	each	54.40
11927	Use of automatic car wash for Catering vehicle	each	58.30
12076	Use of a washroom for manual washing of vehicles and equipment	up to 30 minutes	29.10
12080	Interior cleaning passenger car / buses (up to 8 seats)	each	51.80

3.6.2. Palletizing/Containerization of Freight and Mail

11058	Palletizing/containerization of freight and mail	for each 100 kg or fraction thereof	29.80
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3.6.3. Salvage of Defective Equipment

11907	Salvage of defective equipment up to 3 t	Use up to 30 min.	236.80
11910	Salvage of defective equipment up to 15 t	Use up to 30 min.	349.50
11911	Salvage of defective equipment over 15 t	Use up to 30 min.	521.40

4. Fraport Executive Aviation

S-No.	Service	Unit	EUR
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4. Fraport Executive Aviation

Services offered by Fraport Ground Services Executive Aviation

Everything to do with the aircraft

Acceptance of aircraft/helicopter
 Removing wheel blocks
 Tie-down of small aircraft at severe weather warning
 Baggage unloading and loading up to max. 15 bags
 Single transportation of baggage, passenger and crew from the aircraft to the General Aviation Terminal and v.v.
 Engine start-up assistance
 Communication between aircraft and service provider on company frequency (VHF 131,885MHz)
 Reporting flight data and TOBT
 Assisting in placing orders for aircraft fuelling
 Utilization of crew lounges
 Provision of wireless LAN

Further services

For further information concerning the content of the services of FCS, such as enhanced service package, please find at "Fraport Executive Aviation Conditions of Use and charges" - under www.fraport-grounds-services.com

Operational hours daily between 06:00 and 22:00 MEZ

Fraport Ground Services Executive Aviation (BVD-RL 5)

Phone: +49 (0)69/690-71719

Fax: +49 (0)69/690-59446

E-mail: fragas@fraport.de

Sita: FRAAG7X

4.1. Vehicles, Equipment and Manpower

17358	Loader (ground handling service) GAT	up to 30 minutes	56.90
17359	Loadmaster (ground handling service) GAT	up to 30 minutes	71.20
12686	Ground power unit (incl. delivery to aircraft and removal)	up to 30 minutes	111.90
25774	KFB Self-propelled conveyor belt, loader with operator GAT	up to 30 minutes	142.40
17357	KKO passenger bus (max. 50 Pax) GAT	up to 30 minutes	112.70
12687	KFA Toilet service vehicle with operator	up to 30 minutes	133.90
12706	KWW Water service vehicle with operator	up to 30 minutes	104.80
25771	Air conditioning unit GAT	Use up to 60 min.	539.50
25775	Air conditioning unit GAT - additional time	Use up to 30 min.	267.90
32215	Aircraft towing truck GAT parking stand	Use up to 20 min.	98.00
12713	Air Start Supply narrow body aircraft	up to 30 minutes	291.10
32214	Walk Out Assistance GAT parking stand	up to 30 minutes	75.80

4.2. Transport Executive Aviation

15346	Transport between GAT and aircraft position	On request
12787	Surface transport / Taxi	On request
15968	Limousine Transport	On request

4.3. Other Services

12709	General services	On request
16879	Fraport Executive Service Package	On request
12675	Additional Fraport Executive Agent	On request
16067	Single request of Airport Slot	On request

S-No.	Service	Unit	EUR
16878	Provision of Weather & Flight information	On request	
26919	PC and printer sharing for flight crew	On request	
16066	Telex receive/send	On request	
12710	Load/Unload of Passenger/Crew baggage (from 16 pcs.)	On request	
15971	Catering and supplies (various)	On request	
12715	Catering coffee / hot water	On request	
12716	Catering icecubes	On request	
16880	Arrangement of third party services, Taxi, Limousine Service, Hotel, Catering, Maintenance Companies	On request	
15456	Hotel accomodation	On request	
15966	Safekeeping of car keys and documents	On request	
18120	Arrange for Cabin Cleaning	On request	
16065	Waste removal of aircraft	On request	
4.4. Rent of Business / Executive Rooms			
*) Special arrangements on request			
12718	Room "Business"	per hour or fraction thereof	132.50 *)
16596	Room "Executive"	per hour or fraction thereof	84.60 *)

5. Aviation Ground Services (BVD) Passenger Service and Operations

S-No.	Service	Unit	EUR
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5. Aviation Ground Services (BVD)

Passenger Service and Operations

The service package includes all air-related work such as check-in and boarding of passengers, provision of load and trim plans for ramp agents, as well as baggage tracing.

Prices for the services package on request.

Manager Passenger Service and Operations:

Phone: +49 (0)69 690-66051

Fax: +49 (0)69 690-495 66051

Sita: FRAAPXH

Contracts and special agreements:

Sales

Carlos Cardiga

Phone: +49 (0) 69 690-71252

Tax: +49 (0) 69 690-49571252

E-mail: groundservices@fraport.de

The following additional services complete the service package:

1. Baggage tracing for up to seven days (until claim is handed over to insurers)
2. Flight planning with crew briefing
3. Push-back assistance
4. Sales and ticketing

5.1. Personnel

13276	Supervisor	up to 30 minutes	68.00
11313	Flight Ops Agent	up to 30 minutes	68.00
12795	Flight Controller	up to 30 minutes	64.00
11315	Load Controller	up to 30 minutes	87.00
11304	Passage Service	up to 30 minutes	64.00
11309	Ramp Agent	up to 30 minutes	90.00
11307	Ticket Agent	up to 30 minutes	78.00
24861	Lost & Found Agent	up to 30 minutes	64.00

5.2. Additional Services

11310	Walk Out Assistance	Use up to 15 min.	117.80
	Flight planning	Price to be requested	
	Baggage tracing	Price to be requested	
12806	Photostatic copy A4	each	0.05
17697	E-Ticket Transaction Fee	Ticket	0.42